



# Technical Specifications

Version 2024.05.31

DDI products will work with the following specifications. Other environments might be compatible. Talk to DDI Technical Support for guidance about your specific configuration.<sup>1</sup>

## ▶ Laptop & Desktop Requirements

### Operating System & Browser

- Microsoft® Windows® as supported by Microsoft
  - Microsoft® Edge®
  - Google Chrome™
  - Mozilla® Firefox®
- Latest version of macOS®<sup>2</sup>
  - Apple Safari®<sup>2</sup>

### Settings & Best Practices

- If your company uses a firewall to block websites, allow the following domains:
  - \*.ddiworld.com
  - \*.kaltura.com (for video delivery)
  - \*.polyv.net (for video delivery for users in China)
  - dditest.ddichina.cn (for users in China, email messages are sent from this domain)
- Some elements may require a .pdf viewer.
- Some elements require the use of your device's audio (speakers or auxiliary headphones).
- For best results
  - Ensure the pop-up blocker in your browser is disabled. The pop-up blocker must be disabled to complete simulation activities.
  - Ensure content blockers are disabled for \*.ddiworld.com.
  - Ensure JavaScript in your browser is enabled.
  - If prompted, grant access to the microphone to record voice responses.
  - Use a broadband internet connection.

## ▶ Mobile Device Requirements<sup>2</sup>

- For current Apple® devices (iOS/iPad iOS), latest version of Apple Safari®
- For current Android™ devices, the latest version of
  - Microsoft® Edge®
  - Google Chrome™
- Screen size 768x1024 or larger for Pinpoint Administration experiences.
- Screen size 360x740 or larger for Pinpoint Participant experiences.

1. View all documentation at DDI Support: <https://ddi.service-now.com/support/>.  
2. Has not been certified to work with Pinpoint Administration, Assessing Talent – AMS, nor Assessing Talent unless otherwise noted.